



SUPERLAN EAST AFRICA LIMITED

View Park Towers, 14th Floor Wing C, Room 2

P.O. Box 62743-00200, Nairobi

Tel: 0715398683

Email: info@superlan.co.ke

Website: www.superlan.co.ke

Superlan East Africa Limited.

COMPANY PROFILE



Bespoke IT, Cyber Security, ERP, Cloud Systems, IT Support and managed services.

A one-stop centre for organisations seeking connected systems, dependable infrastructure and ongoing technology support.

We design, implement and support technology solutions around your business requirements. Our services bring enterprise software, ICT infrastructure, cloud, cybersecurity and managed support together under one company.

OUR FOUNDATION

Founded in 2011 | Fully incorporated in 2026

Nairobi, Kenya | Serving organisations across East Africa

One system. One Source of truth. Unlimited Possibilities.

Company overview

Superlan East Africa Limited provides professional ICT solutions for businesses, government institutions, NGOs and private clients. Our focus is to help organisations improve efficiency, modernise operations and make practical use of technology.

Our story

Founded in 2011, Superlan has developed through a commitment to professional service and customer satisfaction. Full incorporation in 2026 strengthened our corporate identity and supports our ambition to expand across East Africa.

Our mission

To deliver high-quality products and professional services that exceed customer expectations through innovation, skilled personnel, modern technology and continuous improvement.

Our vision

To become East Africa's leading provider of innovative, reliable and sustainable business solutions, recognised for excellence, integrity and customer satisfaction.

Our values

Integrity

Honest, ethical and transparent business practices.

Excellence

Careful execution and consistent service standards.

Innovation

Practical use of technology and creative thinking.

Customer focus

Solutions shaped around each client's needs.

Professionalism

Competence, accountability, respect and discipline.

Teamwork

Collaboration and mutual respect.

Enterprise software and integration

We help organisations bring business processes and information together through enterprise systems, bespoke applications and integration. Solutions are selected and configured around the way each organisation works.

Enterprise resource planning

We implement, customise, integrate, support and maintain ERP systems to streamline operations and improve decision-making. The engagement includes requirements review, configuration, user training, system integration and ongoing technical support.

ERP functional areas

- Finance and accounting; procurement and supply chain management
- Inventory and stock control; asset management
- Human resources and payroll management
- CRM, sales and distribution
- Manufacturing operations and project management
- Business intelligence and reporting

Bespoke software development

We develop applications around specific business requirements, including web and mobile applications, customer portals, e-commerce platforms, and business management systems.

Sector and operational applications

- School, hospital, and SACCO management systems
- Inventory and fleet management systems
- Custom workflows and business process automation

Systems integration

We connect ERP, finance, HR, and other business systems to improve information flow and reduce fragmented processes. Services include API development, third-party software integration, database integration, and cloud integration.

From requirements to adoption

Our approach combines an understanding of the business process with implementation, testing and training. Continued support helps clients maintain and use their systems after deployment.

Infrastructure, cloud and cybersecurity

Dependable infrastructure supports daily operations. We design, deploy and maintain networks and computing environments, with cloud and security services tailored to organisational requirements.

Networks and infrastructure

Our infrastructure services cover LAN and WAN networks, structured cabling, fibre optic installation, wireless networks and internet connectivity solutions. We also provide data centre setup, server installation and configuration, network security and VPN solutions.

Infrastructure scope

- Network design, installation and configuration
- Server and data centre setup
- Wireless connectivity, fibre and structured cabling
- Maintenance of the deployed ICT environment

Cloud solutions

We support cloud adoption to improve flexibility, scalability and business continuity. Services include migration, Microsoft 365 solutions, Google Workspace deployment, cloud hosting, virtual servers and cloud security.

Backup and recovery

Cloud backup, data backup and recovery, and disaster recovery services help organisations plan for interruptions and protect access to important business information. The solution is shaped around the systems and data that the client needs to recover.

Cybersecurity solutions

We provide firewall installation and configuration, endpoint protection, antivirus solutions, vulnerability assessments and security audits. Network security and cybersecurity awareness training complement technical controls with informed user practices.

Technology aligned with operations

Infrastructure, cloud and security decisions are considered together, so the resulting environment supports the client's applications, users and continuity requirements.

Managed IT services and consultancy

We provide ongoing ICT support to help organisations maintain their systems and address technical issues. Managed services combine maintenance, monitoring and user assistance within an agreed engagement scope.

Technical support and managed services

- Help desk support for user and system issues
- Remote support and on-site technical assistance
- Preventive and corrective maintenance
- System monitoring and IT asset management
- Annual maintenance contracts

Support shaped around your environment

The support scope is defined around the client's systems, locations, and operational needs. Preventive maintenance helps address routine upkeep, while corrective support responds to faults and service issues. Annual maintenance contracts provide a structured basis for ongoing assistance.

ICT consultancy

Our advisory services help clients align technology investment with business objectives. We offer ICT strategy development, digital transformation, ICT policy development, ICT audits, systems assessments, project management and technology advisory services.

Business process automation

We review opportunities to improve workflows through technology and connect automation requirements with the appropriate software, integration or infrastructure service.

Training and capacity building

- ERP and software user training
- Microsoft Office applications and digital literacy
- Cybersecurity awareness
- Network and systems administration
- ICT skills development

Long-term technology partnerships

Implementation is supported by user training, operating knowledge and continuing technical assistance. This helps organisations use their technology more effectively as their needs evolve.

Supporting technology services

Alongside our core IT services, we provide physical security systems, electrical and power solutions, equipment supply and related support. These services complement the wider operating environment.

Security systems

We design and install intelligent security systems for homes, businesses and institutions. The service portfolio covers surveillance, access management and physical security installations.

Security solutions

- CCTV surveillance and access control systems
- Biometric attendance and visitor management systems
- Intruder alarms and video intercom systems
- Electric fencing and gate automation

Electrical and power solutions

Our services include electrical installations and maintenance, power distribution, UPS solutions, generator installation, solar power systems and power backup solutions. We also support energy efficiency solutions.

General supplies

We supply products for public and private sector organisations, including ICT hardware, software licences, office equipment and electrical materials.

Supply portfolio

- Computers, laptops, servers and data storage devices
- Printers, scanners and networking equipment
- Software licences and ICT accessories
- Office furniture, equipment and stationery
- Electrical materials

A coordinated service portfolio

Clients can combine equipment supply, installation, configuration, training and ongoing support within an agreed project scope. This brings related requirements together and helps establish a clear delivery plan.

Project delivery and past clients

Our approach brings planning, technical execution and continuing support together. We work with clients to establish requirements, agree delivery priorities and support adoption of the completed solution.

01 Understand the requirement

Review the client's operating environment, business needs and existing systems. Identify the intended outcomes and agree the engagement scope.

02 Design the solution

Develop the proposed configuration, application or infrastructure approach. Coordinate integration requirements and establish a delivery plan.

03 Implement and test

Carry out development, installation or configuration and test the delivered solution against the agreed requirements.

04 Train and hand over

Provide user training and relevant operating information to support adoption and day-to-day use.

05 Support and maintain

Provide the agreed technical support and maintenance services, including monitoring and corrective assistance were included in the engagement.

SELECTED PAST CLIENTS.

EWASO NYIRO SOUTH WATER DEVELOPMENT BOARD

KENGEN

SAANJAD CONSTRUCTIONS LIMITED

Who we serve

Our services support public institutions, private companies, educational institutions, healthcare organizations, NGOs, development partners, SMEs, and corporate organisations.



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Contact Superlan

Talk to us about your next ERP implementation, bespoke software project, infrastructure upgrade, cloud deployment, or managed IT support requirement.

Office address

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Nairobi, Kenya

Postal address

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Business hours

Monday to Friday: 8:00 AM to 5:00 PM

Saturday: 8:00 AM to 1:00 PM

Sunday and public holidays: Closed

Plan your engagement

Share your business requirements, current technology environment, and delivery priorities. We will work with you to define an appropriate solution and support scope.

Bespoke solutions. Ongoing support

One system. One Source of truth. Unlimited Possibilities.